

MODULE — WELCOME & COMPANY OVERVIEW

Introduction to Old City Express

PURPOSE OF THIS MODULE

This module introduces you to **Old City Express LLC**, explains what we do, how we operate, and what you represent when you're on the road for us. This is your first step in understanding our mission, values, and expectations as a professional driver.

WHO WE ARE

Old City Express is a **full-service freight carrier** specializing in safe and reliable transportation of general freight throughout the United States. We operate as an **interstate trucking company** with a growing fleet and qualified drivers delivering cargo across major markets and routes.

Whether you're a **company driver, owner-operator, or team driver**, Old City Express expects professional conduct, safety, and integrity in everything you do.

OUR MISSION

Our mission is to provide **innovative, value-driven supply chain solutions** and dependable freight movement for our customers while giving our drivers the support and resources they need to succeed. We focus on:

- **Timely deliveries**
- **Strong communication**
- **Safety first — always**
- **Respect for drivers and customers**

Our performance depends on drivers like you who represent us on the road every day.

WHAT WE DO

Old City Express moves **general freight** across the country using a mix of company and leased equipment. We serve a variety of customers, offering freight services that include:

- Full truckload deliveries
- Partial load services
- Team driver opportunities
- Dedicated assignments
- Electronic tracking of freight

We operate with a 24/7 dispatch model so that you always have support when you need it.

WHO YOU REPRESENT

As a driver for Old City Express, you are not just someone who moves freight — you are the **face of the company** at:

- Shippers
- Receivers
- Customer locations
- DOT inspections
- On-road interactions with the public

Your professionalism — in communication, safety, and compliance — impacts the company's reputation, customer satisfaction, safety ratings, and future business.

COMPANY EXPECTATIONS

Safety

We prioritize safety above all else — for you, the cargo, and everyone on the road. You will learn detailed safety procedures in the Safety Orientation module.

Communication

Good, clear, and timely communication with dispatch and safety is required. Always keep us informed of your location, delivery progress, delays, or issues.

Compliance

Following DOT rules, ELD protocols, hours of service, and company policies is mandatory. Non-compliance may result in disciplinary action.

Professional Conduct

We expect professionalism — in language, appearance, attitude, and actions. Your behavior reflects on the entire company.

FINAL WELCOME MESSAGE

Welcome to Old City Express. You are now part of a team built on **safety, reliability, and professionalism**. We look forward to helping you succeed and grow in your career as a professional driver.